

Your Patient Journey at Dentist on the Green has changed ...



Changes we have made:

How you can help:

Before your Appointment

We will ask you to fill in some medical history and covid screening forms online ahead of your appointment.



Use Hand Sanitiser

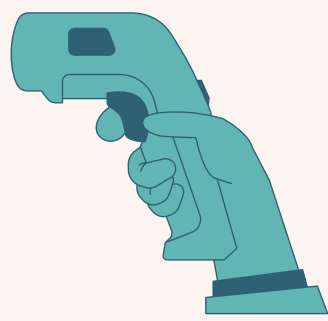
Upon arrival and exit we will ask you to use the hand sanitiser at reception.



Temperature Checks

Upon arrival, we will check your temperature.

Staff temperatures are checked and logged daily.



Wear a Mask

Please wear a mask or face covering when in the communal areas. You will be asked to remove your mask in surgery only.



Cleaning Protocols

Infection Prevention and Control Policies are regularly updated and training given to staff.

We record all our cleaning logs.



Brush Your Teeth

Please make sure you have brushed your teeth before your appointment as our bathroom facilities are no longer available to patients.



Bathroom Facilities

In the interest of public safety, our toilet facilities are no longer available to patients.



Your Appointment

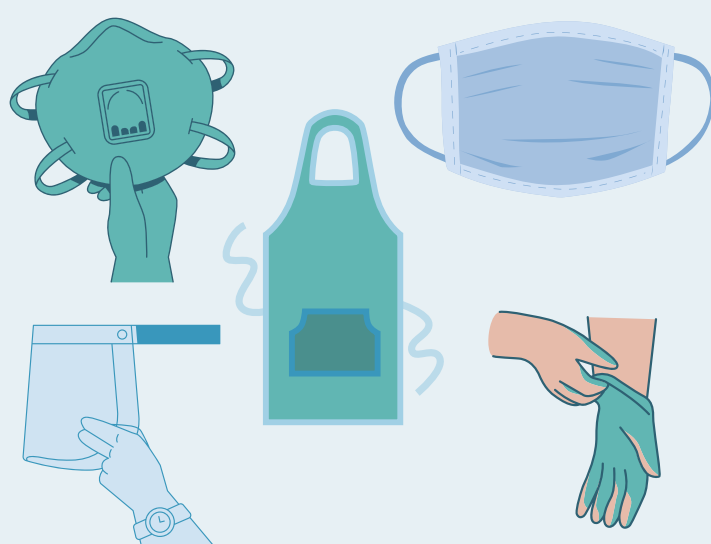
We ask you to:

1. Arrive on time
2. Attend alone (if possible)
3. Bring as little with you (a box is provided in the surgery for small bags/jackets)



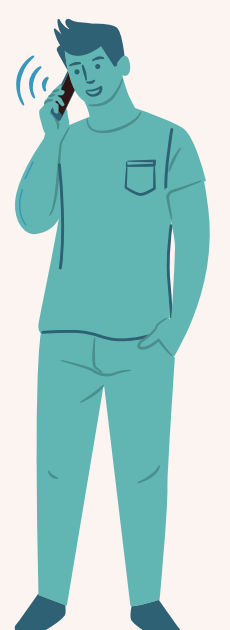
PPE

Our team may look a bit different now. To keep both you and us safe we will be wearing masks, face shields, aprons/gowns.



Booking Appointments

Appointments will be scheduled via email or telephone to ensure the waiting room remains at capacity at all times.



Call 020 8882 3909 for more info

Please contact our practice manager, Dina to discuss your concerns and she can explain how we are providing dental care safely throughout the pandemic.